



**Andhra Bank Retired Employees Association (ABREA)**  
#215, Kubera Towers, Narayanaguda, Hyderabad – 500029  
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**A.Rajendra Prasad, President**

**NSN Reddy, General Secretary**

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14<sup>th</sup> October 2020

To

The General Manager (HR)  
Union Bank of India  
Central Office, Mumbai

Dear Sir,

Reg: IBA Group Medical Policy for Retired Staff – Updation of Records of e-andhra bank and Generation of Auto Acknowledgement.

Ref: Our letter dated 11<sup>th</sup> October 2020.

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We express our thanks to HR and IT teams of the Bank for the swift response in addressing the operational constraints in implementation of IBA Group Medical Insurance scheme. In this regard, we solicit your further co-operation in resolving the following issues:

- 1. Online Renewal:** Though, the members are able to have access to the portal and complete the renewal process, still many members could not do so as their records are not found in the portal. Thus, updation of missed records (who already opted for the scheme last year) should be done on priority to enable them to renew online without any problem.
- 2. Fresh Enrolments:** Interested members are sending the soft copy of application to [medicclaim.retirees@unionbankofindia.com](mailto:medicclaim.retirees@unionbankofindia.com) for fresh enrolment but it is observed that they are not receiving acknowledgements. This is causing anxiety to the members whether the application is received by the concerned department or not. Thus, we request the department to make arrangements for sending auto generated acknowledgment to the optees and also furnish the list of fresh enrolments made on daily basis for information of the members.

Thanks and Regards,

Yours faithfully,

(N S N Reddy)  
General Secretary

Copy to Staff Welfare Dept., UBI, Saifabad, Hyderabad