



Andhra Bank Retired Employees Association (ABREA)

#215, Kubera Towers, Narayanaguda, Hyderabad – 500029
Mobile Nos.9490213002 Email ID abreahyd@gmail.com

A.Rajendra Prasad, President

NSN Reddy, General Secretary

13th October 2021

To

The Chief General Manager
Union Bank of India
Department of Information Technology
Central Office, Mumbai - 400021

Dear Sir,

Reg: Staff Debit Cards – Annual Charges
Ref: Central Office Circular 1958 dated 20th March 2020

As per point no.17.2 of the above circular, *the annual charges on Debit Cards are waived for all staff including retired staff accounts with limit of Rs.3 lakh and below.* Contrary to the extant guidelines, it is observed that the system is levying **Rs.177/-** to the accounts of e-andhrabank retired staff towards Debit Card annual charges.

In view of the above, we request your good offices to look in to the matter with a request to implement the waiver of annual charges clause in the interest of retired staff.

Since it is not possible for all the retired staff to approach the respective branches for refund of the amount, we earnestly request the bank to re-credit the charges levied through backend process which will be of a great help to the former employees of the Bank.

Thanks and Regards,

Yours faithfully,

(N S N Reddy)
General Secretary

Copy to Chief General Manager, Digital Banking Department
Copy to General Manager, Corporate Planning Department, CO, Mumbai
Copy to General Manager, Operations Department, CO Mumbai
Copy to Asst General Manager, Debit Card Dept, Koti, Hyderabad